

## Privacy Collection Statement – General Enquiries

Last updated September 2019

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Floveyor Pty Ltd (ABN 14 114 153 927) (**Floveyor**) is committed to protecting the privacy of individuals and their personal information and complies with the *Privacy Act 1988* (Cth) (**Privacy Act**).

Please read this carefully as it will have important consequences for you in relation to the collection, use and disclosure of your personal information you provide to Floveyor.

You understand that:

1. Floveyor is the party who is collecting your personal information and can be contacted at [accounts@floveyor.com](mailto:accounts@floveyor.com) or alternatively you can write to us at PO Box 116, Bayswater, WA, 6933.
2. Floveyor will collect your personal information directly from you. In certain circumstances, Floveyor may be required to collect personal information from third parties, depending on the nature of your enquiry.
3. The purpose of Floveyor collecting your personal information is to:
  - (a) process any enquiry you submit to us, either through our website, over the phone or via another means; and
  - (b) contact you and provide you with information in relation to your enquiry, and you acknowledge and agree to your personal information being collected and used for, and in connection with, these purposes and any other purpose described in our Privacy Policy.
4. If we do not collect this personal information in connection with the purposes in paragraph 3, then Floveyor will be unable to process your enquiry or supply you with information in relation to your enquiry.
5. Your personal information may be disclosed to the following classes of people and organisations in connection with the purposes in paragraph 3:
  - (a) Floveyor, its personnel and any related bodies corporate;
  - (b) third party service providers including without limitation, IT service providers, contractors and other parties who assist us in providing our products and services to you; and
  - (c) any other organisation as expressly covered in our Privacy Policy.
6. It is possible that some of the information collected may be disclosed to Floveyor's service providers outside of Australia. You **consent** to your information being disclosed to a destination outside Australia for this purpose, including but not limited to the US and Vietnam and you understand and acknowledge that Australian Privacy Principle 8.1 will not apply to such disclosures of your personal information.
7. Floveyor's Privacy Policy sets out the process as to how you can access and correct any of your personal information collected under this form, as well as to how you can make a complaint if Floveyor has breached the Privacy Act in the handling of your personal information. Floveyor's Privacy Policy is available at <https://www.floveyor.com/assets/Floveyor-Pty-Ltd-Privacy-Policy.pdf> or can be otherwise provided by requesting a copy from Floveyor.

If you do not contact us to object to your personal information being used in accordance with this collection statement and our Privacy Policy, you indicate that you have read this collection notification and acknowledge that your personal information will be collected and used in this way. To the extent it is necessary, you give your **voluntary express consent** to Floveyor collecting, using, storing, disclosing and disposing of your personal information in this manner.